Learning and Knowledge Exchange

Massive Open Online Course on Health Systems Strengthening

Agora platform

BUILD- Digital Communities

Knowledge Exchange Toolbox

UNICEF SSC Tools and Services

Electronic Journals and Research Databases

Learning and Knowledge Exchange Section

Thought leadership and technical expertise on organizational learning, digital communities, knowledge management, South-South Cooperation.

- Global strategy and coordination
- Guidance and good practice
- Platforms and tools

- Networking and capacity building
- Work with programme sectors, COs, ROs offices on priority themes

Programme Learning

- Delivery and customization of global flag ship **Blended learning programmes on Health Systems Strengthening and Public Finance for Children** to 300+ UNICEF staff
- Development of a new foundational **learning programme on Urban Planning with Climate elements**

- Expert guidance to **new blended learning programmes design, development and implementation** – e.g Climate Change, Learning crisis, Humanitarian/development nexus
- **Example of our work:** MOOC on Health Systems Strengthening

Learning and Technology

Learning platform
- **Agora 2.0** release and further improvements (incl. a mobile app!)
- **Agora-UN agencies partnerships**
- **Agora Wiki:** documentation, guidelines templates and best practices

Learning activities & resources
- **Online learning development** coordination
- Update of legacy online courses
- **Self-paced learning packages** on priority programme areas.

BUILD

Activated! Engaged! Measured!
- New Yammer: Contemporary and visually compelling interface
- 19,000 Users- All Sectors- All 7 regions
- Video-Streaming, More Interactivity, Artificial Intelligence

- BUILD Coaching for Leaders- Skills Transfer to Storytelling and Social Media
- Behavioral Analytics and evolve value proposition

Knowledge Management

- Leading the organization in putting knowledge and evidence to use to accelerate results for children.
- Working closely with climate and other priority areas to leverage knowledge and evidence for results.

- Integration of knowledge management within the country programming cycle.
- Guidance, resources and learning program on knowledge management.

South-South Cooperation

- Leading the implementation of a UNICEF approach that leverages SSC to accelerate results in priority programme areas.
- Mobilizing SSC provider countries' leadership and commitment to programme areas for acceleration through SSC.

- Enabling effective global SSC supply & demand in programme areas for acceleration.
- High-level advocacy for SSC to accelerate results for children and deliver the 2030 Agenda.

Electronic journals

- Providing staff with access to Academic Journals and Research Databases

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